

# Leadership & Management

Building confident leaders who inspire, empower and lead with integrity.

**Audience:** 

Providers, Registered Managers, Deputy Managers and other staff with leadership and management responsibilities.

**Duration:** 

6 hours of training (delivered as a single session or split into 2 x 3-hour sessions for flexibility)

## **Course Content**

An interactive course focusing on real-world tools that participants can apply immediately.

#### • Leadership vs. Management

Learn the critical differences and how to apply both for team and service success.

#### • Strength-Focused Leadership

Explore frameworks to leverage individual strengths and inspire teams.

#### • Proactive Leadership Techniques

Gain insight into proactive improvement strategies to respond effectively to challenges and drive growth.

## Learning from Challenges

Techniques for constructive responses to setbacks, fostering a culture of accountability.

# **Benefits of Attending**

#### 1. Enhanced Confidence

Gain the confidence to make informed decisions and lead with integrity.

#### 2. Balanced Leadership and Management

Learn how to navigate the nuanced differences, ensuring a holistic approach to team and service success.

## 3. Proactive Problem Solving

Develop strategies to address challenges constructively, fostering growth and resilience.

# 4. Immediate, Real-World Application

The course emphasises actionable skills and techniques that benefit daily practice right away.

